



## 1. TITLE OF THE CERTIFICATE (NL)

**Diploma Beroepsonderwijs**  
**Kwalificatie: Bedrijfsmanager mobiliteitsbranche**  
**Kwalificatiedossier: Bedrijfsmanagement mobiliteitsbranche**

In the original language

## 2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

**Certificate Senior Secondary Vocational Education**  
**Qualification: Business manager mobility sector**  
**Qualification file: Business management mobility sector**

This translation has no legal status

## 3. PROFILE OF SKILLS AND COMPETENCES

The most important duties of a Business manager mobility sector are:

Core task 1: Runs a business/ branch

- 1.1 Sets policy plans and aims
- 1.2 Is responsible for administration and registration
- 1.3 Monitors and evaluates processes and procedures
- 1.4 Makes and assesses suggestions for improvement

Core task 2: Determines and manages the financial policy

- 2.1 Determines the financial policy
- 2.2 Monitors the financial situation
- 2.3 Makes and/or assesses suggestions for investments
- 2.4 Takes financial responsibility

Core task 3: Determines and manages the staff policy

- 3.1 Determines the staff policy
- 3.2 Is responsible for providing information and the development of staff
- 3.3 Supervises and manages colleagues
- 3.4 Carries out performance and assessment interviews
- 3.5 Recruits, selects and sacks colleagues

Core task 4: Determines and manages the commercial policy

- 4.1 Makes market analyses
- 4.2 Determines pricing policy
- 4.3 Maintains external contacts
- 4.4 Carries out acquisition
- 4.5 Identifies and deals with complaints

## 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

The Business manager works in the mobility sector. The following companies are found within this sector: passenger car and truck dealer companies, make independent (universal) garages, bicycle and moped

**\* Explanatory note**

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: <http://www.europass.cedefop.europa.eu/>

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#### 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

businesses, caravan, trailer, motorcycle, and car rental businesses, car washes, repair and bodyworks businesses, caravan repair businesses, reconditioning companies, windscreen repair companies and petrol stations.

#### 5. OFFICIAL BASIS OF THE CERTIFICATE

<b>Name and status of the body awarding the certificate</b> The certificate issued on completion of the programme is signed by the examination board at the school where the pupil attended the programme.	<b>Name and status of the national/regional authority providing accreditation/recognition of the certificate</b> Ministry of Education, Culture and Science
<b>Level of the certificate (national or international)</b> Qualification level 4 of the Dutch VET qualification structure Characteristics: non-job related skills such as tactical and strategic capacities. The professional bears his or her own responsibility, which is not only related to practical implementation in terms of monitoring and supervision, but also a more formal, organisational responsibility. The range of tasks also includes drafting new procedures. NLQF level 4 - EQF level 4 - ISCED 3A	<b>Grading scale / Pass requirements</b> 10 excellent 9 very good 8 good 7 very satisfactory 6 pass 5 fail 4 unsatisfactory 3 very unsatisfactory 2 poor 1 very poor
<b>Access to next level of education/professions</b> It is possible to specialize to post intermediate vocational education and/or higher vocational education in the direction of (technical) business economics and/or management.	<b>International agreements</b> The profession of Business manager mobility sector is not regulated in the Netherlands. However the education and training for this profession on qualification level 4 is regulated under the European directive 2005/36/EC, amended by directive 2013/55/EU. The regulated education and training gives access to regulated professions at the level of a diploma according to article 11 of this directive.
<b>Legal basis</b> Act on Vocational Education and Training (WEB), registered number of qualification (crebo): 94252 The education and training for this qualification is offered as of August 1, 2009.	

#### 6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

Senior secondary vocational education features two learning pathways: the school-based pathway (bol) and the training on the job pathway (bbi).

In the school-based pathway, the majority of the course consists of theory at school. The extent of the practical component (vocational practice) is between 20% and 60%. In the training on the job pathway, the extent of vocational practice is at least 60% of the course. The participant works four days a week in a training company, and attends school for theory subjects just one day a week.

In principle it is possible to follow both learning pathways, but which pathway is offered will depend on the individual educational institution.

<b>Average duration of the education/ training leading to the certificate</b>	<b>4 year(s) (6400 study hours) (depending on previous education)</b>
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#### Entry requirements

The certificate preparatory vocational secondary education (vmbo) advanced vocational programme, combined programme, or theoretical programme, or a comparable level.

#### 7. ADDITIONAL INFORMATION

Dutch senior secondary VET is based on qualification files, that each contain one or more qualifications. The information in section 3 and 4 is drawn directly from the qualification file, that is composed by the Centre of Expertise. The complete qualification file is available at [www.kwalificatiesmbo.nl](http://www.kwalificatiesmbo.nl), only in Dutch.

Additional information, including a description of the Dutch national qualifications system, is available at the

#### 7. ADDITIONAL INFORMATION

Netherlands National Reference Point (NRP) for VET: [www.nlntp.nl](http://www.nlntp.nl)

SBB has been appointed by the Ministry of Education, Culture and Science as NRP.