

# **CERTIFICATE SUPPLEMENT** (\*)



### 1. TITLE OF THE CERTIFICATE (NL)

Diploma Beroepsonderwijs Kwalificatie: Facilitair leidinggevende Kwalificatiedossier: Facilitaire dienstverlening

In the original language

## 2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

Certificate Senior Secondary Vocational Education
Qualification: Facility manager
Qualification file: Facility services
This translation has no legal status

# 3. PROFILE OF SKILLS AND COMPETENCES

The most important duties of a Facility manager are:

Core task 1: Undertaking facility tasks

- 1.1 Facilitates meetings
- 1.2 Processes data using information systems
- 1.3 Undertakes logistic activities
- 1.4 Promotes safety and security
- 1.5 Manages buildings and equipment
- 1.6 Maintains contact with internal and external customers and suppliers
- 1.7 Signals complaints and points for improvement and processes these

Core task 2: Undertaking management tasks

- 2.1 Draws up an action plan for facility services
- 2.2 Carries out contract management
- 2.3 Manages financing
- 2.4 Consults with the management

Core task 3: Providing management

- 3.1 Manages and provides guidance to (apprentice) employees
- 3.2 Plans and assigns tasks
- 3.3 Holds discussions with staff

## 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

A Facility services manager can be employed by facility service provider or work in facility service of an organisation (either profit or non-profit). These organisations can include: (semi-) governmental institutions, health institutions, educational institutions, business service providers and manufacturing companies. He manages one

### \* Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: http://www.europass.cedefop.europa.eu/

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#### 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

or multiple building(s) where companies from various sectors are established. These can be schools, care institutions, hospitals, hotels, recreational resorts or offices among others.

5. OFFICIAL BASIS OF THE CERTIFICATE	
Name and status of the body awarding the	Name and status of the national/regional authority
certificate	providing accreditation/recognition of the certificate
The certificate issued on completion of the programme	Ministry of Education, Culture and Science
is signed by the examination board at the school where	
the pupil attended the programme.	
Level of the certificate (national or international)	Grading scale / Pass requirements
Qualification level 4 of the Dutch VET qualification	10 excellent
structure	9 very good
Characteristics: non-job related skills such as tactical	8 good
and strategic capacities. The professional bears his or	7 very satisfactory
her own responsibility, which is not only related to	6 pass
practical implementation in terms of monitoring and	5 fail
supervision, but also a more formal, organisational	4 unsatisfactory
responsibility. The range of tasks also includes drafting	3 very unsatisfactory
new procedures.	2 poor
NLQF level 4 - EQF level 4 - ISCED 3A	1 very poor
Access to next level of education/professions	International agreements
Based on experience and further training and	The profession of Facility services manager is not
education, a Facility services manager can develop	regulated in the Netherlands. However the education
vertically to a higher professional Facility manager	and training for this profession on qualification level 4 is
position within smaller organisations and various	regulated under the European directive 2005/36/EC,
sectors. In large organisations, the Facility services	amended by directive 2013/55/EU. The regulated
manager can develop to a higher manager position	education and training gives access to regulated
based on experience.	professions at the level of a diploma according to article
	11 of this directive.
Legal basis	

Adult and Vocational Education Act (WEB), registered number of qualification (crebo): 25608 The education and training for this qualification is offered as of August 1, 2019.

## 6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

Senior secondary vocational education features two learning pathways: the school-based pathway (bol) and the training on the job pathway (bbl).

In the school-based pathway, the majority of the course consists of theory at school. The extent of the practical component (vocational practice) is between 20% and 60%. In the training on the job pathway, the extent of vocational practice is at least 60% of the course. The participant works four days a week in a training company, and attends school for theory subjects just one day a week.

In principle it is possible to follow both learning pathways, but which pathway is offered will depend on the individual educational institution.

Average duration of the education/ training	3 years (4800 study hours) (depending on
Average daration of the education, training	o years (4000 study flours) (depending off
leading to the certificate	previous education)

#### **Entry requirements**

The certificate preparatory vocational secondary education (vmbo) advanced vocational programme, combined programme, or theoretical programme, or a comparable level.

### 7. ADDITIONAL INFORMATION

Dutch senior secondary VET is based on qualification files, that each contain one or more qualifications. The information included in part 3 and 4 is derived directly from the qualification file determined by the Minister of Education, Culture and Science. The complete qualification file can be found at <a href="http://kwalificaties.s-bb.nl/">http://kwalificaties.s-bb.nl/</a>, only in Dutch.

Optional subjects are linked to the qualification. The optional subjects have a total size of 15% of the course duration. The optional subjects completed by the student are listed on the certificate.

Additional information, including a description of the Dutch national qualifications system, is available at the Netherlands National Reference Point (NRP): <a href="https://www.s-bb.nl">www.s-bb.nl</a>. The NRP is the information centre for vocational qualifications in the Netherlands. SBB has been appointed in this capacity by the Ministry of Education, Culture and Science.