

europass Certificate supplement (*)



1. TITLE OF THE CERTIFICATE (NL)

Diploma Beroepsonderwijs Kwalificatie: Assistent-manager internationale handel Kwalificatiedossier: Commercie

In the original language

2. Translated title of the certificate (EN)

Certificate Senior Secondary Vocational Education Qualification: Assistant manager international trade **Qualification file: Commerce**

This translation has no legal status

3. Profile of skills and competences

Core task 1: Researches the market and makes propositions for commercial policy

- 1.1 Collects client, product and market information
- 1.2 Makes suggestions for sales policy, marketing policy and/or marketing

Core task 2: Carries out sales trajectory

- 2.1 Prepares the sales process
- 2.2 Acquires customers and/or assignments
- 2.3 Conducts sales talks
- 2.4 Makes an offer with price calculation
- 2.5 Takes care of the (internal) order process

Core task 3: Takes care of maintaining business relationships and client support

- 3.1 Maintains customer contact and performs after sales activities
- 3.2 Handles complaints
- 3.3 Carries out promotional activities
- 3.4 Carries out webcare activities

Core task 4: Organises and carries out the import and export activities

- 4.1 Supports the tendering process for (import) suppliers
- 4.2 Drafts import and export documents and manages them
- 4.3 Supervises import and export orders and coordinates the shipping/transport
- 4.4 Contributes to optimising import and export processes

Core task 5: Drafts an export/marketing plan

- 5.1 Maps out export markets
- 5.2 Drafts an export plan
- 5.3 Assists in the selection of intermediaries

4. Range of occupations accessible to the holder of the certificate

The Assistant manager international trade can work in all branches of the international trade industry such as wholesale business, manufacturing companies and services. He can work as an internal and/or external employee.

* Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: http://www.europass.cedefop.europa.eu/

© European Communities 2002

5. Official basis of the certificate

Name and status of the body awarding the certificate

The certificate issued on completion of the programme is signed by the examination board at the school where the pupil attended the programme.

Name and status of the national/regional authority providing accreditation/recognition of the certificate Ministry of Education, Culture and Science

Level of the certificate (national or international)Qualification level 4 of the Dutch VET qualification structure

Characteristics: non-job related skills such as tactical and strategic capacities. The professional bears his or her own responsibility, which is not only related to practical implementation in terms of monitoring and supervision, but also a more formal, organisational responsibility. The range of tasks also includes drafting new procedures.

NLQF-niveau 4 - EQF level 4 - ISCED 3A

Grading scale / Pass requirements

- 10 excellent
- 9 very good
- 8 good
- 7 very satisfactory
- 6 pass
- 5 fail
- 4 unsatisfactory
- 3 very unsatisfactory
- 2 poor
 - very poor

Access to next level of education/professions

It is possible for an Assistant manager international trade to develop in the labour market to become an (assistant) export manager. Through higher professional education, a logical step towards further education would be International business and languages.

International agreements

Assistant manager international trade is not a regulated profession in the Netherlands. However, the education and training for this profession on qualification level 4 is regulated under the European directive 2005/36/EC, amended by directive 2013/55/EU. The regulated education and training gives access to regulated professions at the level of a diploma according to article 11 of this directive.

Legal basis

Act on Vocational Education and Training (WEB), registered number of qualification (crebo): 25133 The education and training for this qualification is offered as of 01-08-2015.

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

Senior secondary vocational education features two learning pathways: the school-based pathway (bol) and the training on the job pathway (bbl).

In the school-based pathway, the majority of the course consists of theory at school. The extent of the practical component (vocational practice) is between 20% and 60%. In the training on the job pathway, the extent of vocational practice is at least 60% of the course. The participant works four days a week in a training company, and attends school for theory subjects just one day a week.

In principle it is possible to follow both learning pathways, but which pathway is offered will depend on the individual educational institution.

Average duration of the education/ training leading to the certificate

3 years (4800 study hours) (depending on previous education)

Entry requirements

The certificate preparatory vocational secondary education (vmbo) advanced vocational programme, combined programme, or theoretical programme, or a comparable level.

7. Additional information

Optional subjects are linked to the qualification. The optional subjects have a total size of 15% of the course duration. The optional subjects completed by the student are listed on the certificate.

Additional information, including a description of the Dutch national qualifications system, is available at the Netherlands National Reference Point (NRP): www.s-bb.nl. The NRP is the information centre for vocational

7. Additional information

qualifications in the Netherlands. SBB has been appointed in this capacity by the Ministry of Education, Culture and Science.