



## 1. TITLE OF THE CERTIFICATE (NL)

**Diploma Beroepsonderwijs**  
**Kwalificatie: Bedrijfsleider dierverzorging**  
**Kwalificatiedossier: Dierverzorging**

In the original language

## 2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

**Certificate Senior Secondary Vocational Education**  
**Qualification: Manager animal care**  
**Qualification file: Animal care**

This translation has no legal status

## 3. PROFILE OF SKILLS AND COMPETENCES

Core task 1: Takes care of animals

- 1.1 Feeds animals
- 1.2 Takes care of animals
- 1.3 Maintains the living and working environments

Core task 2: Takes care of information processing

- 2.1 Informs colleagues, clients, the public
- 2.2 Carries out public-oriented activities

Core task 3: Drafts breeding plan and guides animal procreation

- 3.1 Drafts breeding plan
- 3.2 Supervises reproductive process
- 3.3 Takes care of birth process and takes care of mother and newborn

Core task 4: Accommodates the client's and/or public's wishes

- 4.1 Instructs, advises and sells
- 4.2 Deals with complaints
- 4.3 Monitors the stock

Core task 5: Leads the company/department/project

- 5.1 Does the planning and distributes the work
- 5.2 Supervises colleagues in technical professional areas
- 5.3 Does purchasing for the company (products and/or services)
- 5.4 Acquires commissions/engages customers
- 5.5 Advises management on personnel matters
- 5.6 Advises management on financial progress
- 5.7 Organises the quality policy
- 5.8 Drafts project/department plan
- 5.9 Optimises business operations

## 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

The Manager animal care works in a service-providing company. This could be a zoo, animal shelter, breeding farm for pets, dog walking service, pet store or petting zoo. The Manager animal care carries responsibility for the

**\* Explanatory note**

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: <http://www.europass.cedefop.europa.eu/>

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#### 4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

company/department.

Additional certification is required in the doing the following tasks:

Keeping reptiles and amphibians - Certificate: Reptiles and amphibians keeper

Keeping dogs and cats - Certificate: Dogs and cats keeper

Keeping other mammals - Certificate: Other mammals keeper

Keeping fish - Certificate: Fish keeper

Keeping birds - Certificate: Birds keeper

It is possible for the Manager animal care to achieve these certificates within the education.

#### 5. OFFICIAL BASIS OF THE CERTIFICATE

##### Name and status of the body awarding the certificate

The certificate issued on completion of the programme is signed by the examination board at the school where the pupil attended the programme.

##### Name and status of the national/regional authority providing accreditation/recognition of the certificate

Ministry of Education, Culture and Science

##### Level of the certificate (national or international)

Qualification level 4 of the Dutch VET qualification structure

Characteristics: non-job related skills such as tactical and strategic capacities. The professional bears his or her own responsibility, which is not only related to practical implementation in terms of monitoring and supervision, but also a more formal, organisational responsibility. The range of tasks also includes drafting new procedures.

NLQF-niveau 4 - EQF level 4 - ISCED 3A

##### Grading scale / Pass requirements

10	excellent
9	very good
8	good
7	very satisfactory
6	pass
5	fail
4	unsatisfactory
3	very unsatisfactory
2	poor
1	very poor

##### Access to next level of education/professions

Within the recreational branch of industry, a Manager animal care can develop to become an entrepreneur, in which case he can expand his company or start an enterprise in a related branch of industry. He can develop through the higher professional education Animal management. Upon completion, it is possible to work either domestically or abroad within the animal feeding or animal experimentation industries, at animal research institutions, zoos, animal care centres, animal welfare services, environmental and animal protection agencies or the government, depending on the education of choice.

##### International agreements

In the Netherlands, Manager animal care is a regulated profession under the European directive 2005/36/EC, amended by directive 2013/55/EU.

##### Legal basis

Act on Vocational Education and Training (WEB), registered number of qualification (crebo): 25576

The education and training for this qualification is offered as of 01-01-2019.

#### 6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

Senior secondary vocational education features two learning pathways: the school-based pathway (bol) and the training on the job pathway (bbl).

In the school-based pathway, the majority of the course consists of theory at school. The extent of the practical component (vocational practice) is between 20% and 60%. In the training on the job pathway, the extent of vocational practice is at least 60% of the course. The participant works four days a week in a training company, and attends school for theory subjects just one day a week.

In principle it is possible to follow both learning pathways, but which pathway is offered will depend on the individual educational institution.

## 6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

<b>Average duration of the education/ training leading to the certificate</b>	<b>3 years (4800 study hours) (depending on previous education)</b>
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### **Entry requirements**

The certificate preparatory vocational secondary education (vmbo) advanced vocational programme, combined programme, or theoretical programme, or a comparable level.

## 7. ADDITIONAL INFORMATION

Dutch senior secondary VET is based on qualification files, that each contain one or more qualifications. The information included in part 3 and 4 is derived directly from the qualification file determined by the Minister of Education, Culture and Science. The complete qualification file can be found at [kwalificaties.s-bb.nl](http://kwalificaties.s-bb.nl), only in Dutch.

Optional subjects are linked to the qualification. The optional subjects have a total size of 15% of the course duration. The optional subjects completed by the student are listed on the certificate.

Additional information, including a description of the Dutch national qualifications system, is available at the Netherlands National Reference Point (NRP): [www.s-bb.nl](http://www.s-bb.nl). The NRP is the information centre for vocational qualifications in the Netherlands. SBB has been appointed in this capacity by the Ministry of Education, Culture and Science.