



1. TITLE OF THE CERTIFICATE (NL)

Diploma Beroepsonderwijs
Kwalificatie: Touringcarchauffeur/reisleider
Kwalificatiedossier: Personenvervoer

In the original language

2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

Certificate Senior Secondary Vocational Education
Qualification: Coach driver/travel guide
Qualification file: Passenger transport

This translation has no legal status

3. PROFILE OF SKILLS AND COMPETENCES

Core task 1: Transports passengers on the road

- 1.1 Participates professionally in traffic
- 1.2 Drives according to route planning, timetable or travel schedule
- 1.3 Deals with incidents / accidents in traffic

Core task 2: Deals with passengers in a professional manner

- 2.1 Informs and advises passengers
- 2.2 Prevents problems with and between passengers and handles them
- 2.3 Settles and checks tickets/travel documents

Core task 3: Prepares and handles travel matters

- 3.1 Monitors and is responsible for the vehicle and the aids
- 3.2 Maintains the accounting system

Core task 4: Arranges the supervision of passengers

- 4.1 Provides service to passengers
- 4.2 Supervises passengers from different target groups
- 4.3 Takes care of tour guiding for passengers during the ride
- 4.4 Takes care of tour guiding of passengers outside the coach

Core task 5: Plans travel route & time and takes care of vehicle maintenance

- 5.1 Does preparatory work for the driving assignment
- 5.2 Performs small repairs

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

A Coach driver/travel guide generally works at a transportation enterprise (such as a coach company). He transports passengers by coach (possibly with a trailer or ski box attached) in day journeys, journeys over multiple days domestic and abroad, shuttles and group transport. According to the Dutch Law on Passenger transport 2000, a Coach driver/travel guide may only transport passengers in a vehicle provided he possesses positive declaration of health of less than 5 years old, declared by a company health physician. He is also required to possess a declaration of good behaviour.

*** Explanatory note**

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: <http://www.europass.cedefop.europa.eu/>

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5. OFFICIAL BASIS OF THE CERTIFICATE

<p>Name and status of the body awarding the certificate The certificate issued on completion of the programme is signed by the examination board at the school where the pupil attended the programme.</p>	<p>Name and status of the national/regional authority providing accreditation/recognition of the certificate Ministry of Education, Culture and Science</p>																				
<p>Level of the certificate (national or international) Qualification level 3 of the Dutch VET qualification structure Characteristics: implementation of more than just the own block of tasks. The professional is able to account for his or her actions towards colleagues, and monitors and supervises the work of others. The range of tasks also includes drafting work preparation procedures. NLQF-niveau 3 - EQF level 3 - ISCED 3C</p>	<p>Grading scale / Pass requirements</p> <table style="width: 100%; border-collapse: collapse;"> <tr><td style="width: 20px;">10</td><td>excellent</td></tr> <tr><td>9</td><td>very good</td></tr> <tr><td>8</td><td>good</td></tr> <tr><td>7</td><td>very satisfactory</td></tr> <tr><td>6</td><td>pass</td></tr> <tr><td>5</td><td>fail</td></tr> <tr><td>4</td><td>unsatisfactory</td></tr> <tr><td>3</td><td>very unsatisfactory</td></tr> <tr><td>2</td><td>poor</td></tr> <tr><td>1</td><td>very poor</td></tr> </table>	10	excellent	9	very good	8	good	7	very satisfactory	6	pass	5	fail	4	unsatisfactory	3	very unsatisfactory	2	poor	1	very poor
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<p>Access to next level of education/professions A Coach driver/travel guide can develop within the company he works at and transfer to an office position as a planner or coordinator. After graduation of his education, the Coach driver/travel guide can further specialise in modules Countries 1, Countries 2, Countries 3.</p>	<p>International agreements Coach driver/travel guide is not a regulated profession in the Netherlands. However, the education and training for this profession on qualification level 3 is regulated under the European directive 2005/36/EC, amended by directive 2013/55/EU. The regulated education and training gives access to regulated professions at the level of a diploma according to article 11 of this directive.</p>																				
<p>Legal basis Act on Vocational Education and Training (WEB), registered number of qualification (crebo): 25551 The education and training for this qualification is offered as of 01-08-2017.</p>																					

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

<p>Senior secondary vocational education features two learning pathways: the school-based pathway (bol) and the training on the job pathway (bbl). In the school-based pathway, the majority of the course consists of theory at school. The extent of the practical component (vocational practice) is between 20% and 60%. In the training on the job pathway, the extent of vocational practice is at least 60% of the course. The participant works four days a week in a training company, and attends school for theory subjects just one day a week. In principle it is possible to follow both learning pathways, but which pathway is offered will depend on the individual educational institution.</p>	
<p>Average duration of the education/ training leading to the certificate</p>	<p>3 years (4800 study hours) (depending on previous education)</p>
<p>Entry requirements The certificate preparatory vocational secondary education (vmbo) advanced vocational programme, combined programme, or theoretical programme, or a comparable level.</p>	

7. ADDITIONAL INFORMATION

<p>Dutch senior secondary VET is based on qualification files, that each contain one or more qualifications. The information included in part 3 and 4 is derived directly from the qualification file determined by the Minister of Education, Culture and Science. The complete qualification file can be found at kwalificaties.s-bb.nl, only in Dutch.</p> <p>Optional subjects are linked to the qualification. The optional subjects have a total size of 15% of the course duration. The optional subjects completed by the student are listed on the certificate.</p> <p>Additional information, including a description of the Dutch national qualifications system, is available at the Netherlands National Reference Point (NRP): www.s-bb.nl. The NRP is the information centre for vocational qualifications in the Netherlands. SBB has been appointed in this capacity by the Ministry of Education, Culture and Science.</p>
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